



## PROBLEM SOLVING & DECISION MAKING



Successful leaders are energetic. They exert a great deal of effort in order to communicate effectively, solve problems, make decisions, set goals, plan, execute plans, and supervise/evaluate. These are a leader's directional (or thinking) and implementing skills. As a leader, we cannot expect positive results from our subordinates unless we work equally hard at solving problems, making plans, and putting plans and decisions into action. Successful leaders also work hard at accomplishing their missions and objectives while maintaining only the highest possible standards of performance. In our professional and leadership development, we should strive to exercise the same degree of effort and excellence.

In this one day workshop the following seven-step process, which is an excellent tool that can guide us in **solving problems and help us in taking timely decisions**, will be covered.

1. Identify (recognize/define) the problem.
2. Gather information (facts/assumptions).
3. Develop courses of action (solutions).
4. Analyze and compare courses of action (alternatives/solutions).
5. Make a decision; select the best course of action (solution).
6. Make a plan.
7. Implement the plan (assess the results).

Facilitator: Mr.S.Dharmalingam Since 2006 trained thousands of people from companies like Hyundai, Salcomp, Apollo Tyre, MRF Tyre, Asian Paints, Igarashi Motors, Gates Unitta, Turbo Energy Limited, Sundram Fasteners, Sundram Brake Lining, Greaves Cotton, Wonjin Autoparts, Sodecia, Convenio Food, Nokia, TVS Rubber, L&T, ATV Manufacturing, MATE, Shanmuga Precision Forging, Scigenics, SFA Tech. Creations, Srinivas Fine Arts, Rose Flower Papers Sivakasi, S&T Engineers, Coimbatore, Ampo Valves, Perfect Engineers, Vasantha Advance Systems, etc. Educational institutions like IRT, Sri Ramakrishna Polytechnic, DMI College of Engineering, SSK Coimbatore, Dr.MGR University, Sardar Raja Engineering College, Tirunelveli, ES College of Engineering Villupuram, Indian Public School, Doha, Qatar, etc.

This one day in-house workshop can be conducted at your premises in batches of 20 to 25 participants. Please contact us for further details – Mobile – +9841056077 or [quantumleapacad@gmail.com](mailto:quantumleapacad@gmail.com)